

**From:** jsimcik@mail.ci.lubbock.tx.us  
**To:** Marian McGuire  
**Subject:** Re: LPR and Facial Recognition training - second request  
**Date:** 2019-06-17 10:56  
**Attachments:** Re: LPR and Facial Recognition training - second request.html [\[Save\]](#) [\[Open\]](#)  
**Creation Date:** 2019-06-17 10:56  
**Store Date:** 2019-06-19 19:05  
**Status:** read  
**Box Type:** received  
**Folder:** Marian McGuire > Deleted Items  
**Message Id:** 1b3eeded8686447b288e6dfff2f276c00000000010b#1b3eeded8686447b288e6dfff2f276c00039f9303cc

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*A text version of the message is not available. Please refer to TEXT.htm.*

Ok thanks

On Jun 17, 2019, at 10:54 AM, Marian McGuire <mkm McGuire@mail.ci.lubbock.tx.us <mailto:mkm McGuire@mail.ci.lubbock.tx.us> > wrote:

I am getting Vigilant involved to see if they can help. You have been deleted from the system and it will not allow me to re-create your account.

From: James Simcik  
Sent: Monday, June 17, 2019 10:12 AM  
To: Marian McGuire <mkm McGuire@mail.ci.lubbock.tx.us <mailto:mkm McGuire@mail.ci.lubbock.tx.us> >  
Subject: Re: LPR and Facial Recognition training - second request

This system hates me :( no luck

On Jun 17, 2019, at 10:01 AM, Marian McGuire <mkm McGuire@mail.ci.lubbock.tx.us <mailto:mkm McGuire@mail.ci.lubbock.tx.us> > wrote:

Your user name is jsimcik@mail.ci.lubbock.tx.us  
<mailto:jsimcik@mail.ci.lubbock.tx.us>

From: James Simcik  
Sent: Monday, June 17, 2019 9:49 AM  
To: Marian McGuire <mkm McGuire@mail.ci.lubbock.tx.us <mailto:mkm McGuire@mail.ci.lubbock.tx.us> >  
Subject: Re: LPR and Facial Recognition training - second request

When I try logging in online it still says "Your account is closed.

Please contact your Agency Manager". If I try logging in on the app it just says "Invalid Username/Password"

On Jun 17, 2019, at 9:38 AM, Marian McGuire <mkm McGuire@mail.ci.lubbock.tx.us>  
<mailto:mkm McGuire@mail.ci.lubbock.tx.us> > wrote:

I set up your account and your user name is  
JSimcik@mail.ci.lubbock.tx.us  
<mailto:JSimcik@mail.ci.lubbock.tx.us> and your password is  
Lubbock9!!

From: James Simcik  
Sent: Monday, June 17, 2019 9:36 AM  
To: Marian McGuire <mkm McGuire@mail.ci.lubbock.tx.us>  
<mailto:mkm McGuire@mail.ci.lubbock.tx.us> >  
Subject: Re: LPR and Facial Recognition training - second request

I've registered a while back when you first sent out the email about LPR. When I try to sign in it just says my account has been closed

On Jun 17, 2019, at 9:34 AM, Marian McGuire <mkm McGuire@mail.ci.lubbock.tx.us>  
<mailto:mkm McGuire@mail.ci.lubbock.tx.us> > wrote:

You have signed up to attend the License Plate reader and/or facial recognition training on June 18 and June 19, 2019. You do not yet have an account in LEARN. This training will be interactive and you need to have your account activated prior to class starting.

Please use the Register tab on  
<https://learn-nvls.com/learn/gui/index.aspx>

<<https://learn-nvls.com/learn/gui/index.aspx>> and self-register for an account. Be sure to use your city e-mail address using the .mail.ci.lubbock.tx.us <<http://mail.ci.lubbock.tx.us>> form. The ORI is TX 1520200.

You need to bring a tablet or laptop to class. It is a good idea to bring a smart phone that you want to download the mobile app onto. You may bring your personal computer since there will not be anything downloaded on it.

If you have trouble signing into LEARN, please contact me.

I will also be sending text messages to remind you.

Sergeant Marian McGuire

Patrol Support Division

Lubbock Police Department

806-775-2972

[mkmcguire@mylubbock.us](mailto:mkmcguire@mylubbock.us) <<mailto:mkmcguire@mylubbock.us>>